

Prepare your household with all 7 fact sheets:

- 1 Prepare Emergency Plan
- 2 Prepare for evacuation
- 3 Prepare Emergency Kit
- 4 Prepare your home
- 5 Tune into warnings!

6 Check your neighbours

7 Pet Emergency Plan

Available in 21 languages online: disaster.qld.gov.au

Fact Sheet



Getting to know your neighbours is an important part of preparing your household.

Neighbours can help each other in many ways and can include people in your street or community.

Don't be caught out during an emergency – make time to get to know your neighbours and their needs before an emergency situation occurs.

There may be people who could need more help than others in the case of an emergency – help that often can be provided by neighbours.

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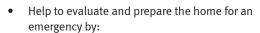
3797CS FS.6_EN Page 1 of 2

Check your neighbours

What can I do?

- Get to know your neighbours. Think about people in your neighbourhood who may need your help, for example:
 - older people living by themselves;
 - people with physical or sensory disabilities;
 - people with a chronic illness or with a mental illness;
 - single parents with young children;
 - large families;
 - people newly arrived, including tourists, refugees or immigrants.
- Talk to your neighbours to identify those who may need assistance – remember that many people value their privacy.
- Make a list of tasks neighbours can help each other. Does anyone have special skills, such as: medical, technical, trade?
- Plan how the neighbourhood could work together after a disaster.
- Organise a community working bee it's a great way to get to know your neighbours.
- Examples of ways in which you may be able to help others:
 - Bill has a sensory disability and needs someone to let him know when weather warnings are issued and cancelled.
 - Joan is unable to lift heavy objects and will need help to raise her furniture when flooding is imminent.
 - If the power is disrupted, Jack will need assistance to prepare meals and to contact his family.
 - Sally is in a wheel chair and will need assistance to secure loose items around her property.

Help your neighbours



- Helping them prepare a household emergency plan (Fact Sheet 1);
- Helping prepare an emergency kit (Fact Sheet 3);
- Helping prepare an emergency plan for pets or assistance dogs (Fact Sheet 7);
- Assist in identifying and obtaining resources needed to cope effectively with an emergency.
- Assist moving furniture and valuables out of the way of flood water.
- Provide information about what is happening.
- Help to secure a property prior to a cyclone or storm.
- Provide a place to shelter while an emergency occurs.
- Help in the clean up after a disaster.
- Sit down with your neighbours and have a cup of tea and chat about what has happened.

Complete your neighbours' details on the other side of this page, and help them complete a fact sheet of information for themselves if needed.

Important telephone numbers

	-
Police, Fire and Ambulance (only call if you believe the emergency is life threatening, critical of serious)	Emergencies: 000 Triple Zero (112 from a mobile)
State Emergency Service (SES)	132 500
Local Council	
RSPCA	1300 363 736 to report a lost or found animal
Help for injured or trapped native animals	1300 ANIMAL 1300 264 625







FS.6 Check your neighbours

Check your neighbours

Key information tables below can be completed for neighbours on your left and right, opposite you across the street, or belief discussed. right, opposite you across the street, or behind you at the rear of your property.

Emergencies			
Police, Fire and Ambulance Phone ooo Triple Zero (112 from mobile)			
State Emergency Service (SES)			
Phone	132 500		
RSPCA			
Phone	1300 ANIMAL 1300 264 625		
	1300 363 736 lost or found animal		

Neighbour TO MY I FFT

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Neighbour TO MY RIGHT

House number	
Family surname	
Family members	
Pets (type / names)	
Phone numbers	
Emergency contact phone numbers	
Email address	
Notes (such as: assistance	
required?)	
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Notes		

Page 2 of 2

Local radio station

Neighbour in front, OPPOSITE

Neighbour behind, AT REAR

House number	
Family surname	
Family members	
Pets (type / names)	
Phone numbers	
Emergency contact	
phone numbers	
Email address	
Notes (such as: assistance	
required?)	



