



### **Employment Application Pack**

Position Title: Principal Care Coordinator

Vacancy Reference Number: VRN24/25-094

Department: Corporate and Community Services

Location: Biloela

Employment Status: Full time, Permanent

Remuneration: Level 7 LGIA Stream A Award

\$105,816.58 - \$111,433.84

Recruitment Commences: 30 May 2025

Recruitment Closes: 13 June 2025

#### **TO APPLY**

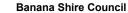
Submit the following documentation via email or in person:

- Application for Employment
- Cover Letter
- Resume
- Copies of any relevant Qualification/Tickets/Licences <u>are</u> required to be submitted (please also include details in the application form)

Your cover letter should outline qualifications, education and licences as well as abilities, skills and knowledge found on page two of the position description. Ensure you provide relevant examples where you have demonstrated your ability to perform the duties and responsibilities required in the position description.

Email: enquiries@banana.qld.gov.au

In person: Banana Shire Council Administration Office, 62 Valentine Plains Road, Biloela



62 Valentine Plains Road, Biloela PO Box 412 Biloela QLD 4715 Phone 07 4992 9500 • Fax 4992 3493

Email enquiries@banana.qld.gov.au • www.banana.qld.gov.au

EXEC-HR-04-010 Document Version: 19 June 2024

Page 2 of 7

### **BANANA SHIRE COUNCIL APPLICATION FOR EMPLOYMENT**

APPLICANT DETAILS					
POSITION APPLYING FOR: Principal Care Coordinator		VRN24/25-094			
FAMILY NAME:		GIVEN NAME(S):			
TITLE: ☐ Mr ☐ Mrs ☐ Miss ☐ Ms	□ Other				
MAILING ADDRESS:		MOBILE NO:			
POSTCODE: T		TELEPHONE NO:			
EMAIL ADDRESS:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	TELEPHONE NO.			
IN ORDER FOR BANANA SHIRE COUNCIL TO M THIS POSITION ADVERTISED?	ONITOR ITS ADVERTISING, CO	ULD YOU PLEASE INDICATE WHERE YOU SAW			
☐ Facebook	☐ SEEK	□ LinkedIn			
□ Newspapers	Newspapers Posters/Mail outs				
☐ Banana Shire Council Website	Banana Shire Council Website   On-line (Please specify website)				
ELIGIBILITY TO WORK IN AUSTRALIA (Originals mi	ust be presented upon, or prior to, commend	ement of employment as requested by Council)			
Are you an Australian/New Zealand citizen or Perma	anent Resident? Yes \( \square\) No				
If no, do you have a working visa? (Please specify t	ype). Yes 🗌 No 🗌				
LICENCES (Originals must be presented upon, or prior to, com	mencement of employment as requested by	Council)			
Class of Licence:	R	☐ HC ☐ MC ☐ RE/R			
☐ Open	☐ Provisional [	☐ Learners			
Licence issued in Queens	land	State/Territory			
PLANT OPERATOR TICKETS (Originals must be presen	ted upon, or prior to, commencement of em	ployment as requested by Council)			
Please list the <b>current</b> Plant Operator Tickets you p	ossess (Please provide details o	n a separate sheet if necessary):			
BLUE CARD (Originals must be presented upon, or prior to, co	ommencement of employment as requested	by Council)			
Do you possess a Blue Card issued by the Commissioner for Children and Young People and Child Guardian? ☐ Yes ☐ No					
WHITE CARD (Originals must be presented upon, or prior to, commencement of employment as requested by Council)					
Do you possess a White Card (QLD General Safety Induction [Construction Industry] Certification)? ☐ Yes ☐ No					
QUALIFICATIONS (Please provide details on separate sheet if more than one qualification is held)					
Level of Qualification: ☐ Masters ☐ Post Graduate ☐ Degree ☐ Diploma ☐ Certificate/Trade ☐ School					
Course Name:		Year qualification obtained:			
Educational institution where qualification attained:  University  TAFE  Other Training Centre  School					
Name of institution: Country (If outside Australia):					

REASONABLE ADJUSTMENTS					
Should you be shortlisted, are there any considerations that Council needs to be aware of in order to make reasonable adjustments?  Yes \sum No \sum					
If yes, please state details:					
WORK RELATED REFER	REES				
Name:	Mobile phone No:				
Organisation:	Business phone No:				
Name: Mobile phone No:					
Organisation:	Business phone No:				
EMPLOYMENT HISTORY	<b>Y</b> (Mandatory)				
Employer	Length of service	Year service completed	Summary of duties	Business phone no.	
I hereby grant Banana Shire Council Human Resource Business Partner permission to contact the payroll department of the above-mentioned Employer to confirm the following:  1. Length of Service 2. Position Title held at time of resignation  PERMISSION/DECLARATIONS					
<ul> <li>To avoid any potential conflict of interest in appointing an independent interview panel, please advise if you have an association with or connection to current members of staff. Note: this information is confidential and will only be used to select an independent interview panel.</li> </ul>					
☐ Yes ☐ No					
If yes, please indicate persons you have an association with:					
<ul> <li>I certify that all answers and statements on this application form and any attachments thereto are true and complete to the best of my knowledge. I understand that, should I provide untruthful or misleading information, this application may be rejected or my employment with Council subsequently terminated.</li> <li>I agree to complete the health declaration form and agree to a medical examination with Council's nominated medical practitioner if required.</li> <li>I authorise Council to conduct police search checks for any offences that may be recorded against me. I understand that an adverse result may affect my employment or potential employment opportunities with Banana Shire Council.</li> <li>I authorise Council to contact my listed referees and the employer's payroll department for employment purposes only.</li> </ul>					
Name:	s	ignature:		Date:	

#### PRIVACY COLLECTION NOTICE:

The personal information gathered by Banana Shire Council on this form is for recruiting purposes only and will not be used for any other purpose or given to any other party unless you have consented, or Council is required or authorised by law to do so.

Thank you for applying for this position. Council welcomes copies of supporting documentation and your resume, however original documents and presentation folders will not be returned.



POSITION DETAILS					
Position Title:	Principal Care Coordinator				
Classification:	7	Position Status:	Permanent, Full Time		
Employment Conditions:	Queensland Local Government Industry Award (Stream A) – State 2017 Banana Shire Council Enterprise Agreement 2024				
Department:	Corporate and Community Services	Location:	Community Resource Centre Biloela & Home Support Program Taroom		
Reports to:	Manager Community Services	Number of reports:	Up to 12		
AROUT COUNCIL					

#### ABOUT COUNCIL

#### **Our Vision**

"Shire of Opportunity"

To improve the quality of life for our communities through the delivery of efficient, effective and sustainable services and facilities.

#### **Our Mission**

Our Council is committed to promoting and striving for continuous improvement in all that we do, for the benefit and growth of the whole of our Shire.

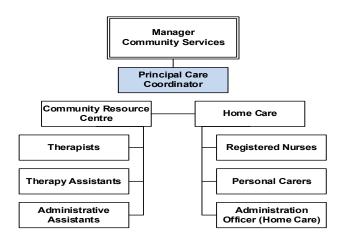
#### **Our Values**

- Advocacy for our people
- Effective and responsive leadership
- Integrity and mutual respect
- Honesty, equity and consistency in all aspects of Council's operations
- Quality of service to our citizens
- Work constructively together, in the spirit of teamwork
- Sustainable growth and development

#### **GENERAL POSITION INFORMATION**

To efficiently and effectively coordinate Council's services to students with identified needs in schools, and participants in and aged care and disability services in alignment with funding guidelines, legislative requirements and Council policies for relevant sectors. This role is for candidates who have extensive allied health or education backgrounds.

#### ORGANISATIONAL REPORTING ARRANGEMENTS





#### **DUTIES AND RESPONSIBILITIES**

- Supervise, lead and maximise the performance of the Community Resource Centre and Home Care teams.
- Oversee the development and management of the resource and specialised equipment library
- Coordinate the delivery and reporting for all relevant services. These include, but are not limited to:
  - Specialist Disability Supports in Schools
  - National Disability Insurance Scheme
  - Commonwealth Home Support Programme
  - Home Care Packages (soon to be Support in Home)
  - Community Transport
- Assist with the development and implementation of the disability and aged care services strategic plan
  with a focus on business development and growth
- Ensure compliance with legislative obligations for providing disability, child related and aged care services
- Develop and maintain service related policies, procedures and processes
- Lead the implementation and ongoing administration of a clinical case management system for all care services
- Develop a staffing and contractor model that maximises reach and quality of care services for all communities in consultation with the Manager Community Services
- Build and maintain a highly connected, supportive and collegial team
- Build and maintain effective relationships with key external stakeholders including schools, service
  providers, consumers of aged care services, NDIS participants and other relevant community
  organisations and groups
- Effectively promote and market services to relevant stakeholders and the community in conjunction with Manager Community Services
- Prepare funding applications and acquittals for all programs
- Coordinate relevant service advisory and consultative committees.
- Assist in the development of Care Services' budgets and effectively monitor revenue and operational
  expenditure. Provide relevant and timely reports on expenditure and variations to Council
  management and funding bodies.
- Maintain relevant registrations and compliance with standards for services provided by CRC and Home Care.
- Assist in the development, implementation and review of Council's Operational Plan.
- Contribute to the promotion of the image of Council and the maximisation of good public relations.
- Liaise with clients, other Council staff, the public, consultants, utility and government authorities in the performance of duties including providing and obtaining information
- Undertake routine administrative tasks as required by the position e.g. timesheets
- Assist senior staff to continuously improve work processes and develop new practices as required
- Participate in training, exercises and response to disaster management and recovery as required
- Undertake other relevant duties as directed, consistent with skills, competence and training

#### **QUALIFICATIONS, EDUCATION AND LICENCE REQUIREMENTS**

#### Compulsory

- Relevant tertiary qualifications in community services, allied health, nursing, education or a related field and/or extensive equivalent experience
- Current Working with Children Blue Card / Exemption
- Current NDIS Worker Screening Clearance

#### **Desirable**

Current professional registration associated with tertiary qualifications.



#### ABILITIES, SKILLS AND KNOWLEDGE REQUIRED

- Extensive knowledge of and/or experience in leading services in the aged care, disability, education, education or related sectors.
- Demonstrated knowledge and understanding of legislation, standards and contemporary practice in disability care, aged care and learning support for children with identified needs.
- Ability to accurately analyse, prepare and present data for reporting purposes.
- Demonstrated experience in designing and applying a strategic approach to work.
- Experience in building high performing teams and facilitating a culture of collaboration, continuous improvement and excellence in service provision.
- Experience and success in developing business growth strategies in a community setting.
- Experience in managing service budgets, reporting and financial acquittals.
- Excellent oral and written communication abilities, including establishing networks, engaging with the community and maintaining positive public relations.
- Excellent understanding of and commitment to Equal Opportunity Employment (EEO) and Workplace Health and Safety (WHS) principles and practices.
- Experience leading geographically dispersed teams.

#### **CORPORATE OBLIGATIONS**

The Employee agrees to comply with the following:

- Workplace Health and Safety policies and procedures
- Customer service standards
- Council's Code of Conduct
- Council's Environmental and Sustainability policy and procedure
- Human rights legislation, actively promoting its principles in all activities
- Human Resources policies and procedures
- Financial Management policies and procedures
- Records Management policies and procedures
- Disaster Management policies and procedures

#### SPECIFIC CONDITIONS/REQUIREMENTS

- The employee acknowledges that this role requires them to hold and maintain a class 'C' driver licence and that the loss of licence may jeopardise employment with Council.
- The employee acknowledges that this role requires them to hold a current Working with Children Blue Card (or an exemption) and that the loss of positive notice will jeopardise employment with Council.
- The employee acknowledges that this role requires them to hold a current NDIS Worker Screening Clearance, and that the loss of this clearance will jeopardise employment with Council.
- The employee agrees to be available for work on weekends and public holidays as required.
- The employee acknowledges that this role has been identified as working in an 'at risk work location'
  and/or is an 'at risk worker' and subsequently agrees to be protected by the relevant immunisations in
  accordance with Council's Staff Immunisation Program and will participate in required health monitoring
  in accordance with the guidelines set out by Council and relevant legislation and industry standards.
- The employee acknowledges that this role requires them to complete a Federal Police Check prior to commencement and return with satisfactory results.



#### **ACKNOWLEDGEMENT**

This position description outlines the responsibility level of the role and the general nature of work to be performed in this role. Your Supervisor will facilitate training and provide guidance on the specific requirements of the role. By signing this document you understand this and commit to the corporate obligations and specific conditions/requirements of the role as listed above and understand that failure to comply may jeopardise your employment with Council.

Name:		
Signature:	Date:	