



Employment Application Pack

Position Title: Quality Systems Advisor

Vacancy Reference Number: VRN24/25-116

Department: Executive Services

Location: Biloela

Employment Status: Full Time, Permanent

Remuneration: Level 4, LGIA Stream A Award

\$84,811.35 - \$89,508.49

Recruitment Commences: 16 June 2025

Recruitment Closes: 30 June 2025

TO APPLY

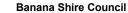
Submit the following documentation via email or in person:

- Application for Employment
- Cover Letter
- Resume
- Copies of any relevant Qualification/Tickets/Licences <u>are</u> required to be submitted (please also include details in the application form)

Your cover letter should outline qualifications, education and licences as well as abilities, skills and knowledge found on page two of the position description. Ensure you provide relevant examples where you have demonstrated your ability to perform the duties and responsibilities required in the position description.

Email: enquiries@banana.qld.gov.au

In person: Banana Shire Council Administration Office, 62 Valentine Plains Road, Biloela



Banana SHIRE SHIRE OF OPPORTUNITY

62 Valentine Plains Road, Biloela PO Box 412 Biloela QLD 4715 Phone 07 4992 9500 • Fax 4992 3493

Email enquiries@banana.qld.gov.au • www.banana.qld.gov.au

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BANANA SHIRE COUNCIL APPLICATION FOR EMPLOYMENT

APPLICANT DETAILS				
POSITION APPLYING FOR: Quality Systems Advisor	VRN 24/25-116			
FAMILY NAME:	GIVEN NAME(S):			
TITLE:				
MAILING ADDRESS:	MOBILE NO:			
POSTCODE:	TELEPHONE NO:			
EMAIL ADDRESS:				
IN ORDER FOR BANANA SHIRE COUNCIL TO MONITOR ITS AD THIS POSITION ADVERTISED?	VERTISING, COULD YOU PLEASE INDICATE WHERE YOU SAW			
□ Facebook □ SEEK	☐ LinkedIn			
□ Newspapers □ Posters/M	ail outs The Australian Local Government Job Directory			
☐ Banana Shire Council Website ☐ On-line (P	Banana Shire Council Website On-line (Please specify website)			
ELIGIBILITY TO WORK IN AUSTRALIA (Originals must be presented upo	n, or prior to, commencement of employment as requested by Council)			
Are you an Australian/New Zealand citizen or Permanent Resident?	Yes			
If no, do you have a working visa? (Please specify type). Yes \square	No 🗌			
LICENCES (Originals must be presented upon, or prior to, commencement of emplo	yment as requested by Council)			
Class of Licence:	R			
☐ Open ☐ Provision	nal Learners			
Licence issued in Queensland	☐ Another State/Territory ☐ Another Nation			
PLANT OPERATOR TICKETS (Originals must be presented upon, or prior to,	commencement of employment as requested by Council)			
Please list the current Plant Operator Tickets you possess (Please provide details on a separate sheet if necessary):				
BLUE CARD (Originals must be presented upon, or prior to, commencement of em	ployment as requested by Council)			
Do you possess a Blue Card issued by the Commissioner for Children and Young People and Child Guardian? ☐ Yes ☐ No				
WHITE CARD (Originals must be presented upon, or prior to, commencement of employment as requested by Council)				
Do you possess a White Card (QLD General Safety Induction [Construction Industry] Certification)? ☐ Yes ☐ No				
QUALIFICATIONS (Please provide details on separate sheet if more than one qualification is held)				
Level of Qualification: ☐ Masters ☐ Post Graduate ☐ Deg	gree □ Diploma □ Certificate/Trade □ School			
Course Name:	Year qualification obtained:			
Educational institution where qualification attained: University TAFE Other Training Centre School Name of institution: Country (If outside Australia):				

REASONABLE ADJUSTMENTS					
Should you be shortlisted, are there any considerations that Council needs to be aware of in order to make reasonable adjustments? Yes \sum No \sum					
If yes, please state details	3:				
WORK RELATED REFER	REES				
Name:	: Mobile phone No:				
Organisation:	Business phone No:				
Name: Mobile phone No:					
Organisation:	Business phone No:				
EMPLOYMENT HISTORY	Y (Mandatory)				
Employer	Length of service	Year service completed	Summary of duties	Business phone no.	
I hereby grant Banana Shire Council Human Resource Business Partner permission to contact the payroll department of the above-mentioned Employer to confirm the following: 1. Length of Service 2. Position Title held at time of resignation PERMISSION/DECLARATIONS The state of the first first state of the state of t					
 To avoid any potential conflict of interest in appointing an independent interview panel, please advise if you have an association with or connection to current members of staff. Note: this information is confidential and will only be used to select an independent interview panel. 					
☐ Yes ☐ No					
If yes, please indicate persons you have an association with:					
 I certify that all answers and statements on this application form and any attachments thereto are true and complete to the best of my knowledge. I understand that, should I provide untruthful or misleading information, this application may be rejected or my employment with Council subsequently terminated. I agree to complete the health declaration form and agree to a medical examination with Council's nominated medical practitioner if required. I authorise Council to conduct police search checks for any offences that may be recorded against me. I understand that an adverse result may affect my employment or potential employment opportunities with Banana Shire Council. I authorise Council to contact my listed referees and the employer's payroll department for employment purposes only. 					
Name:	s	ignature:		Date:	

PRIVACY COLLECTION NOTICE:

The personal information gathered by Banana Shire Council on this form is for recruiting purposes only and will not be used for any other purpose or given to any other party unless you have consented, or Council is required or authorised by law to do so.

Thank you for applying for this position. Council welcomes copies of supporting documentation and your resume, however original documents and presentation folders will not be returned.



Quality Systems Advisor POSITION DESCRIPTION

POSITION DETAILS					
Position Title:	Quality Systems Advisor				
Classification:	4	Position Status:	Full Time		
Employment Conditions:	Queensland Local Government Industry Award (Stream A) – State 2017 Banana Shire Council Enterprise Agreement 2021				
Department:	Executive Services	Location:	Biloela		
Reports to:	Manager Governance	Number of reports:	0		

ABOUT COUNCIL

Our Vision

"Shire of Opportunity"

To improve the quality of life for our communities through the delivery of efficient, effective and sustainable services and facilities.

Our Mission

Our Council is committed to promoting and striving for continuous improvement in all that we do, for the benefit and growth of the whole of our Shire.

Our Values

- Advocacy for our people
- Effective and responsive leadership
- Integrity and mutual respect
- Honesty, equity and consistency in all aspects of Council's operations
- Quality of service to our citizens
- Work constructively together, in the spirit of teamwork
- Sustainable growth and development

GENERAL POSITION INFORMATION

Provide technical advice and support for the development, implementation and continuous improvement of Council's Quality Management System (QMS) in alignment with ISO 9001 standards. This position contributes to enhancing organisational consistency, operational efficiency and compliance of the quality system, including the administration of compliance documents and reporting.

ORGANISATIONAL REPORTING ARRANGEMENTS





Quality Systems Advisor POSITION DESCRIPTION

DUTIES AND RESPONSIBILITIES

- Coordinate and promote the Quality Management System across all of Council
- Facilitate and participate in the external audit of Council's Quality Management System
- Maintain all elements of the quality system in accordance with the relevant standards and legislation
- Evaluate and monitor management systems, processes, audits and site inspections
- Respond to enquiries from internal customers promptly and professionally
- Participate in Councils internal quality audit processes including undertaking internal/external audits on the Quality Management System in conjunction with other internal auditors as necessary
- Implement and review project quality and risk management systems and methods to ensure completion of works to current and relevant standards
- Provide technical advice to Departmental Directors and Managers on their respective quality systems and processes
- Identify, assess and report on project specific risks and mitigation strategies for Council's Infrastructure works program
- Undertake audits and inspections as required
- Prepare reports and recommendations where necessary
- Register documents into Council's Electronic Document and Records Management System
- Ensure the accurate and prompt management and distribution of information as required to internal and external customers
- Participate in Council's internal quality audit processes
- Contribute to the promotion of the image of the Council and the maximisation of good public relations
- Liaise with clients, other Council staff, the public, consultants, utility providers and government authorities in the performance of duties including providing and obtaining information
- Undertake routine administrative tasks as required by the position e.g. timesheets
- Assist senior staff to continuously improve work processes and develop new practices as required
- Participate in training, exercises and response to disaster management and recovery as required
- Undertake other relevant duties as directed, consistent with skills, competence and training.

QUALIFICATIONS, EDUCATION AND LICENCE REQUIREMENTS

Compulsory

- Qualifications in Lead Auditor in Quality Management Systems; and/or
- Relevant experience in developing, reviewing, and maintaining quality systems. Specifically in the conduct and reporting of internal and external management systems audits as a sole auditor or a member of an audit team.
- Well-developed written communication skills with demonstrated ability to review technical data to prepare associated reports and correspondence.
- Demonstrated experience in supporting stakeholders in the development, implementation, and maintenance of quality management systems.
- Demonstrated ability to develop and maintain key documents.
- Customer focused with a demonstrated ability to effectively build and maintain relationships with a range of internal and external stakeholders.
- Queensland C class driver licence (minimum requirement provisional licence)

ABILITIES, SKILLS AND KNOWLEDGE REQUIRED

Compulsory

- Sound knowledge of current legislation and Australian Standards relevant to ISO 9001 accreditation and their application in the workplace
- High level of oral and written communication skills and interpersonal skills, including a high level of keyboard and computer skills including working knowledge of the MS Office Suite of programs.
- Demonstrated ability to work effectively within a team in an environment of change, establish work priorities and meet deadlines.



Quality Systems Advisor POSITION DESCRIPTION

- Knowledge of or the ability to rapidly acquire knowledge of Council Departments, policies and procedures and relevant legislative requirements.
- Good understanding of and commitment to EEO and WHS principles and practices.

CORPORATE OBLIGATIONS

The Employee agrees to comply with the following:

- Workplace Health and Safety policies and procedures
- Customer service standards
- Council's Code of Conduct
- Council's Environmental Policy
- Human rights legislation, actively promoting its principles in all activities
- Human Resources policies and procedures
- Financial Management policies and procedures
- Records Management policies and procedures
- Disaster Management policies and procedures

SPECIFIC CONDITIONS/REQUIREMENTS

• The employee acknowledges that this role requires them to hold and maintain a class 'C' manual driver licence and that the loss of licence may jeopardise employment with Council

ACKNOWLEDGEMENT

This position description outlines the responsibility level of the role and the general nature of work to be performed in this role. Your Supervisor will facilitate training and provide guidance on the specific requirements of the role. By signing this document you understand this and commit to the corporate obligations and specific conditions/requirements of the role as listed above and understand that failure to comply may jeopardise your employment with Council.

Name:	
Signature:	Date:

Position Description Authorised by CEO Date originated: 03 April 2018 Date reviewed: 11 June 2025