Banana Shire Council
ABN 85 946 116 646

Biloela Office:
62 Valentine Plains Road
Valentine Plains
PO Box 412
BILOELA QLD 4715

Taroom Office:
18 Yaldwyn Street
PO Box 21
TAROOM QLD 4420

Moura Office:
Moura Community Youth Centre
43-47 Gillespie Street
MOURA QLD 4718

Banana Shire Council Customer Service:
Phone: (07) 4992 9500 Fax: (07) 4992 3493 Email: enquiries@banana.qld.gov.au

RATE NOTICE

For the Period
01-07-2024 to 31-12-2024

043-4718 (3244)

Estate of Late J B Niall

AREA:	772.00m²
ASSESSMENT NO:	13023957
DATE OF ISSUE:	30-08-2024
PAYMENT DUE DATE:	04-10-2024
VALUATION:	$11,600
VALUATION DATE:	30-06-2024

Property Location and Description
92 Nobbs Street MOURA QLD 4718
Lot 1 Pcl M86348

Rates and Charges for Half Year Ending 31-12-2024

Description	Units	Annual Charge	Levy Amount
General Rate - Moura Town Residential	11600	@$0.10694920	$620.31
Environmental Levy	1	@$146.42	$73.21
Sewer - Moura	1	@$831.42	$415.71
Garb-Res-Rateable	1	@$482.14	$241.07
Emergency Service Levy D2	1	@$119.00	$59.50
Water Access Charge - Moura	1	@$915.78	$457.89
	Gross Levy Total		$1,867.69
Balance Brought Forward			$14,783.47
	Gross Total		$16,651.16
DISCOUNT from this notice if paid by 04/10/2024			-$180.82
	NET Payable if paid by 04/10/2024		$16,470.34

Council has received an annual payment of $502,811 from the State Government to mitigate any direct impacts of the State Waste Levy on households. For further information about the Levy and impacts on non-household waste disposal in the Banana Shire, please refer to Council's website www.banana.qld.gov.au/waste

*****Any payments made within 14 days of the issue date may not appear on this notice*****
******If there is an Outstanding Balance B/F on this notice the net payable amount will differ.**
Ratepayers are advised to contact Council before remitting final payment.****

	GROSS	DISCOUNT	NET PAYABLE
DUE DATE FOR PAYMENT 04-10-2024	**$16,651.16**	**$180.82**	**$16,470.34**

PLEASE REFER TO BACK OF NOTICE FOR PAYMENT DETAILS

RETURN THIS PORTION IF PAYING BY MAIL AND/OR CHANGING ADDRESS

☐ Please tick if receipt required

Post Billpay **Billpay Code: *4056** **Ref:** 13023957

ASSESSMENT NO:	13023957
NET AMOUNT DUE:	$16,470.34
PAYMENT DUE DATE:	04-10-2024
PAYMENT REFERENCE:	13023957

Post Billpay
*4056 13023957 $16,470.34

BPAY **Billpay Code: 7278** **Ref: 13023957**
Bpay® this payment via Internet of phone banking.
Bpay View® View and pay this bill using Internet banking.
BpayView® Registration No.: 13023957

BPOINT Bill Payment **Biller Code: 7278** **Ref:** 13023957

PHONE **Pay by Phone**
Call 1300 276 468 any time to pay with MasterCard or Visa

INTERNET **Pay by Online**
Visit www.banana.qld.gov.au any time to pay with MasterCard or Visa

IF ADDRESS SHOWN IS INCORRECT PLEASE COMPLETE OVERLEAF

It is strongly suggested that BPAY and BPoint payments not be left until the last few days. Electronic payments processed by your financial institution or bill payment service after the nominated payment cut-off time on the due date will be eligible to receive discounts.

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY

Notice is hereby given that the aforementioned rates and charges are levied by the Banana Shire Council by virtue of the Local Government Act 2009 on the land described herein for the period as described. Current rates and charges are due and payable within 30 days from the issue date hereof. These rates and charges plus any overdue rates and charges plus interest may be recovered by the Council if unpaid after the expiration of the 30 days.

DISCOUNT
Discount of 10% will be allowed on all rates and charges (excluding water consumption charges, raw water consumption charges, Rural Fire Levies, State Emergency Management Levies and the Taroom Rural Water Connection Special Charge). To take advantage of the discount you must pay all rates and charges, including arrears and interest accrued daily (if any) on or before the due date shown on the rate notice.

INTEREST
Compound interest will be charged on all overdue rates and charges from the first day following the due date shown on this notice. Any existing arrears will accrue interest daily until all rates and charges are paid in full.

RATES PAYMENT COMMITMENT
If you are experiencing difficulty paying your rates in full on or before due date, a Rate Payment Commitment Application **MUST** be submitted to Council before the due date shown on this notice to ensure debt recovery action does not commence. This application from is available from Council Offices or online at **www.banana.qld.gov.au**

STATE EMERGENCY MANAGEMENT LEVY
Council is required to collect this charge on behalf of the State Government and any queries in regard to this levy should be directed to The Commissioner, Queensland Fire and Emergency Services, GPO Box 1425, Brisbane QLD 4001. Discount is not allowed on this levy.

PENSIONER SUBSIDY
Council administers the State Government Subsidy Scheme in accordance with the guidelines determined by the Queensland Government Department of Communities. If consider you may be eligible contact Council for further details.

WATER METERS
To avoid the possibility of high water usage (and resulting charges), householders should monitor their water meter readings. Please contact Council's Water and Sewerage Section for further information.

WATER SUPPLY & SEWERAGE CUSTOMER SERVICE STANDARD
To view a copy of Council's Water Supply and Sewerage Customer Services Standard visit **www.banana.qld.gov.au** or please contact Councils Water and Sewerage section for further information.

GOODS AND SERVICES TAX
All rates and charges shown on this notice are "GST Exempt", however to avoid confusion ratepayers are advised that Council's ABN is 85 946 116 646.

METHOD OF PAYMENT

Mail: Detach the bottom portion of the notice, make cheque/ Money order payable to: Banana Shire Council marked "NOT NEGOTIABLE" and mail to The Chief Executive Offier, Banana Shire Council, BP Box 412, Biloela Qld 4715. If mailing your remittance please allow sufficient time for your Payment to reach the Council Office before the discount date. It is strongly suggested that payment is not left until the last few days, as Council does not accept responsibility for postal or unforseen delays.

In Person: Present this notice intact with cash or cheque at:
a) **Biloela Office**,
62 Valentine Plains Road, Valentine Plains, Biloela between the hours of 8.00am to 5.00pm, Monday to Friday.
b) **Moura Office**,
38 Gillespie Street, Moura between the hours of 8.00am to 5.00pm, Monday to Friday.
c) **Taroom Office**,18 Yaldwyn Street, Taroom
between the hours of 8.00am and 45.00pm, Monday to Friday.
Council will accept payment in person by Cash, Cheque, Money Order, Visa Card, Master Card, Bank and EFTPOS (no cash out).

Australia Post: Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au. Payment in person can be made with cash, cheque, debit or credit card (Visa or MasterCard) only.

Post Billpay

Payment via Centrepay: Use Centrepay to arrange regular deductions from your Centrelink payment. Simply call Centrelink. The Centrepay Reference Number for Banana Shire Council is 555054023A. Please use the Reference Number as shown on front of this notice.

BPAY: Contact your participating financial institution to make this payment from your cheque, savings or credit card account. Please quote Biller Code 7278 and the reference number shown on the front of this notice.

BPAY VIEW: Register with your internet banker if you wish to use this option & receive your notices electronically. You will no longer receive paper copies of your rate notice if you register with this service.

Pay by Phone
Call 1300 276 468 any time to pay with MasterCard or Visa. Please quote the Biller Code 7278 and the reference number shown on the front of this notice.

Pay Online
Visit www.banana.qld.gov.au and follow the links to pay with MasterCard or Visa. Please quote Biller code 7278 and the reference number shown on the front of the notice.

Acceptance of a cheque and the issue of a receipt therefor is conditional on collection of the proceeds and until collection, no credit is to be given or implied. Ratepayers will be liable for any dishonour fees and discount will be lost where cheques are dishonoured and not rectified prior to the end of the discount period.

It is strongly suggested that BPAY and BPoint payments not be left until the last few days. Electronic payments processed by your financial institution or bill payment service after the nominated payment cut-off time on the due date will not be eligible to receive discount.

CHANGE OF ADDRESS

Your change of address should be forwarded to this office immediately.

It is the owner's responsibility to notify Council of all changes of ownership or address. Failure to comply with this requirement may result in rate notices being posted to an old address and the subsequent loss of discount. All changes must be received in writing. Address changes cannot be accepted over the telephone.

Name: (Print) ..... **Assessment No.** .....

Address: ..... **Telephone: ( )** .....

..... **Dated:** .....

..... **Post Code:** ..... **Signature:** .....

Email Address: .....

Privacy Notice: Banana Shire Council is collecting your personal information in accordance with the Local Government Act 2009 in order to process your application. The information will be only accessed by authorised Council employees. Your information will not be given to any other person or agency unless you have given us permission or we are required by law.

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WATER CONSUMPTION ADVICE

FOR THE PERIOD
01-01-2024 to 30-06-2024

Estate of Late J B Niall

ASSESSMENT NO: 13023957
DATE OF ISSUE: 30/08/2024

Property Location and Description
92 Nobbs Street MOURA QLD 4718

METER NO	Previous Date / Reading		Current Date / Reading		Consumption
20W043903	31/12/2023	288	30/06/2024	288	0
20W043903	31/12/2023	288	30/06/2024	288	0
Total Water Consumption					0
0 WATER UNITS CONSUMED @ $2.0200/KL					$0.00
0 WATER UNITS CONSUMED @ $2.4400/KL					$0.00
Net Amount Due and Payable					$0.00

Water Consumption tier limits and charges apply for water consumed over a financial year.
Please note: Tier 1 charge may not apply to water consumption billed on this notice if the limit was exhausted on the previous notice.

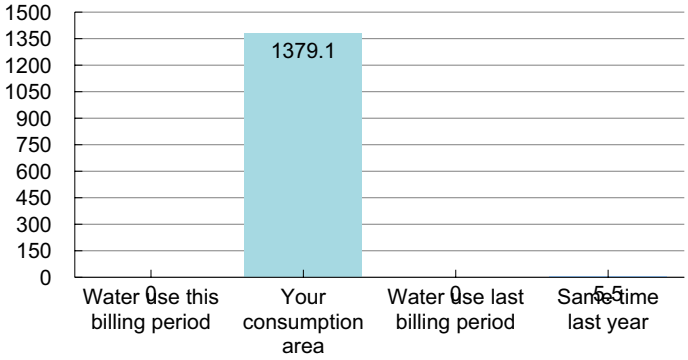
YOUR WATER CONSUMPTION THIS PERIOD

Water Consumption	0
Days Charged	182

DAILY AVERAGE CONSUMPTION COMPARISON

Current Period	0.00L
Previous Period	0.00L
Same period last year	5.50L
Consumption Area	1379.10L
(1 kilolitre = 1,000 litres)	

AVERAGE DAILY CONSUMPTION COMPARISON



DO NOT PAY ON THIS NOTICE - COST INCLUDED ON RATE NOTICE

PLEASE NOTE THAT DISCOUNT DOES NOT APPLY ON WATER CONSUMPTION CHARGES

In accordance with the provisions of the Local Government Act 2009, the meter is taken to be read on the date nominated if it is read within a period of two (2) weeks before or after that date.

Detecting leaks and reading your water meter

Know how to check for leaks and understand how to read your water meter to help you reduce water consumption and save money.

Did you know?

- A slow dripping tap can waste more than 9000 litres of water per year. Make sure you turn all your taps off properly and check washers for wear.
- A continuously running toilet can waste more than 60 000 litres of water per year. Check for leaks regularly and fix them as soon as possible.
- A tiny leak in your pool or spa can lose a large amount of water and cost you money.
- Many household leaks are not easily detected. It's important to find out how much water you use and investigate any unexplained increases in use.

Measuring your household water consumption

- Check your water meter monthly or quarterly to monitor and understand how much water you use. This will also help locate leaks early, saving you both water and money.
- Check your rates notice for water usage information. The notice may include your household's daily water consumption figure as well as an average figure for all households in your area.

Locating your water meter

A water meter measures the amount of water than each property uses. It will generally be located outside in the ground towards the front of a property. Most are at or below ground level, and have a metal or plastic lid. If you live in a unit or apartment block, there may not be an individual water meter for each residence, You may want to investigate the feasibility of installing individual meters.

Using your water meter to detect leaks

1. Find your water meter and write down the numbers shown.
2. Turn off all taps tightly and make sure that no-one will he using any water on the premises for the next hour.
3. After one hour, check the water meter reading. If the numbers have changed, there may be leak.
4. If it appears there is a leak, the first item to check is the toilets. Turn off the water valves located under each toilet and then redo steps 1 to 3.
5. If the numbers haven't changed during this time, you may have a leaking toilet. To check this, put a little food colouring in the toilet cistern. If, without flushing, the colouring begins to appear in the bowl, the cistern rubbers need to be repaired.

   NOTE: After the test, flush your toilet twice to prevent food colouring from staining the toilet bowl.
6. Alternatively, if the numbers have increased, there is a leak somewhere else on your property. For further investigation, contact a licenced plumber.

How to read your water meter

There is a range of different water meters in use across the state. All have a combination of black numbers and red numbers and/or dials. Five examples are shown in the diagram below.

The black numbers register kilolitres (kL= a thousand litres).

There are three red numbers or dials registering litres. (If there is a fourth red number or dial, this indicates tenths of a litre.)

Read only the first three red numbers or dials. Numbers are read from left to right, while dials are read in a clockwise direction. If you have trouble reading your water meter, contact your local council.

Contact, enquiries, complaints and compliments regarding water services

Forms, Policies and fees and charges may be viewed/ downloaded from Council's website at www.banana.qld.gov.au

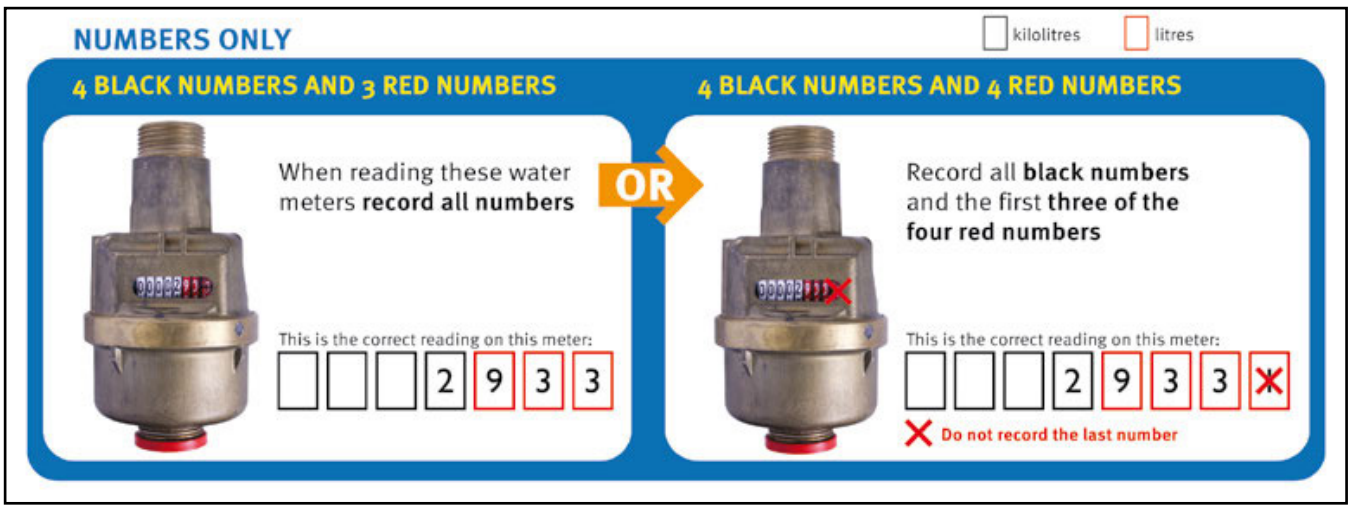
Enquires, complaints and compliments may be made by any of the following means:-
In person at a Council Customer Service Centre (Biloela, Moura, Taroom)

- By telephone (07) 4992 9500 during business hours
- By facsimile on (07) 4992 3493
- By email at enquiries@banana.qld.gov.au
- By sending a letter addressed to:

  The Chief Executive Officer
  Banana Shire Council
  PO Box 412
  BILOELA QLD 4715

Emergency/After Hours Contacts

- Bioela/Callide Dam/Goovigen/Thangoo/Wowan
  A/Hours phone: 0417 641 994
- Banana/Baralaba/Moura
  A/Hours phone: 0409 752 329
- Taroom
  A/Hours phone: 0427 646 584
- Cracow/Theodore
  A/Hours phone: 0418 986 107



THE WATER LINE AFTER THE WATER METER IS A PRIVATE PIPELINE - THE OWNER IS RESPONSIBLE FOR OPERATION COSTS, MAINTENANCE COSTS AND ANY WATER CONSUMPTION CHARGES.